



# WHAT MAKES A CRITICAL DIFFERENCE IN THE WAY AN ORGANISATION IS RUN?

INTEGRATED MANAGEMENT SYSTEMS AUDIT, CERTIFICATION & TRAINING SERVICES



Aligned Management Systems enable more effective performance. All organisations are under pressure to demonstrate management systems that satisfy various stakeholder demands, whether they are focused on quality, the environment, IT security or health and safety.

Traditionally, organisations have focused on establishing management systems that demonstrate compliance with each management system requirement individually, often in isolation from each other and sometimes even in conflict. In a perfect world, you should have one system that runs your organisation and addresses all of your objectives at once, whatever they may be. It is a challenge to satisfy the needs of several management systems while running a business, but achieving this can be beneficial to your organisation's efficiency and effectiveness, as well as reducing the cost and disruption of external audits. Furthermore, it is a chance to separate your organisation from the competition.

Standards against which management systems could be simultaneously certified through an integrated audit include:

- ISO 9001 Quality Management Systems
- ISO 14001 Environmental Management Systems
- OHSAS 18001 Occupational Health & Safety Management Systems
- ISO 27001 Information Security Management Systems
- AS 9000 Aerospace Basic Quality System Standard

## THE BENEFITS

A culture and track record of integrated management systems is proof that you are committed to enhancing performance while remaining cost-effective, increasing employee and customer satisfaction, and facilitating continuous improvement.

We have long-standing expertise and a proven track record in independent third party audit and certification against a wide range of standards. With teams of highly qualified auditors in place around the world, we build and deliver integrated audit programmes to assess various combinations of management systems and provide required certifications in the most efficient way.

## HOW THE CERTIFICATION PROCESS WORKS

- Step A - Tailored proposal from SGS.
- Step B – Optional 'pre-audit' of readiness and weaknesses.
- Step C – Formal audit 'Stage 1 – Readiness Review'. Documents and other key system elements are evaluated, actual and potential non-compliances reported and the opportunity to take improvement action before full implementation audit at 'stage 2'
- Step D – 'Stage 2': interviews, examination of records and observation of working practices. Non-conformances are reported and classified, subject to appropriate responses the audit team recommend certification. The report is submitted for technical review and certification decisions.
- Step E – After issue of certifications, periodic surveillance visits to check the system and action plan implementation.
- Step F – Re-certification audit before the end of the certification cycle (typically three years).

## RELATED SERVICES

Our Integrated Management Systems training covers all levels of ability and awareness including:

- Integrated Management Systems: Implementation Training Course
- Integrated Management Systems: Internal Auditor Training Courses for a wide variety of standards

Please view the worldwide course schedule at [www.sgs.com/training](http://www.sgs.com/training)

## WHY SGS?

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 75 000 employees, SGS operates a network of over 1 500 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language and understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

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**TO LEARN HOW SGS CAN HELP YOU MAKE A CRITICAL DIFFERENCE TO THE WAY YOUR ORGANISATION IS RUN, VISIT [WWW.SGS.COM/INTEGRATE](http://WWW.SGS.COM/INTEGRATE) OR CONTACT [CERTIFICATION@SGS.COM](mailto:CERTIFICATION@SGS.COM) FOR MORE INFORMATION.**